

STRATEGIC PLAN 2026-2029

STRATEGIC PILLARS



COMMUNITY CONNECTION

Build, connect and support community inclusiveness, involvement, trust, and cooperation.

- Review our understanding of the community and reflect this in everything we do.
- Engage the community by identifying existing and new intentional offerings.
- Build awareness of our identity and offerings.



PARTNERSHIPS

Improve community spirit, cohesion, and wellbeing by working collaboratively.

- Strengthen current offerings and further develop contemporary programs.
- Activate facility/room access.
- Support the Neighbourhood House sector.
- Connect and build in local networks.



PEOPLE & PROCESSES

Support people and culture, good governance and ensure the resources, systems and processes required are in place to sustain operations.

- Prioritise employee, volunteer and participant wellbeing and a positive place-based culture.
- Recruit, train and succession plan for a skilled staff, volunteer and governance board teams.
- Ensure financial sustainability.

STRATEGIC FOUNDATION

OUR PURPOSE

Connect community to advance mental wellbeing and prevent social isolation.

OUR MISSION

To provide a hub that connects, creates, and supports our community through lifelong learning, social activities and by responding to community needs.

OUR VISION

Our community's heart, where everyone belongs