

We can help you claim  
the State Government's

**\$250  
POWER  
SAVING  
BONUS**



## Get \$250 to help ease the cost of energy prices

Sussex Neighbourhood House can help you obtain the State Government's \$250 Power Saving Bonus.

### Frequently asked questions

#### **What is the \$250 Power Saving Bonus?**

The \$250 Power Saving Bonus is a one-off \$250 payment for Victorian households to help ease cost-of-living pressures and encourage them to compare energy offers and save money. It is an initiative of, and funded by, the Victorian State Government.

#### **Who is eligible for the Power Saving Bonus?**

To be eligible, you must meet the following eligibility requirements:

- You must be a Victorian residential energy consumer (i.e. have a residential electricity account)
- You must be the account holder

#### **How will it be paid to me?**

When you submit your application online, you will be able to choose between receiving your payment via EFT (electronic transfer into your bank account) or cheque.

## How many people per household can apply?

Only one payment is available to each household - the account holder.

## When can eligible households apply for the \$250 Power Saving Bonus?

This program is running from 24 March until 31 August 2023.

## I am a concession card holder who received the previous Power Saving Bonus before 24 March 2023. Can I apply again?

Yes, you can.

## How do I apply for the bonus?

Applications are made online. If you do not have access to, or are uncomfortable using technology, get in contact with us:

- **Sussex Neighbourhood House**
- **Address: 7 Prospect Street, Pascoe Vale**
- **Phone: (03) 9354 2210**

## What do I need for the application process?

When you come to us to submit your application, there are a few things you need to bring with you:

- a copy of a recent electricity bill
- your 'NMI' number (this is located on your bill and is typically a 10 or 11 digits)

Be sure to keep a copy of your NMI and your application reference number as you may need this information for further communications about your application.

## How long does it take to receive the Power Saving Bonus?

If you meet the eligibility and documentation requirements, you should receive your \$250 payment via Electronic Fund Transfer (EFT) within two to three weeks of submission. If you request payment via cheque, this should be received within four weeks.

**Don't hold off on applying for this this financial relief.  
Get in touch with Sussex Neighbourhood House today!**

