



Sussex Neighbourhood House Inc

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## STRATEGIC PRIORITIES 2022 - 2025

### Our History

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The Sussex Neighbourhood House (SNH) at 235 Sussex Street, Pascoe Vale was officially opened in 1991 by the then Premier of Victoria Joan Kirner and Hazel Hawke (wife of the local federal member and Prime Minister, Bob Hawke). After outgrowing the venue, SNH in early 2018 moved into the new purpose-built Pascoe Vale Community Centre. The relocated SNH was officially opened by the Member for Wills, The Hon. Peter Khalil MP in April 2018.

The activities and programs offered are developed in response to the needs of the local community. SNH is a not-for-profit organisation where funds are combined with passionate input from staff and volunteers to maximise benefit for our diverse community.

### Our Vision

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Our community's heart, where everyone belongs.

### Our Mission

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Provide a hub that connects, creates, and supports our community through lifelong learning, social activities and by responding to community needs.

### Our Values

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- We value diversity, accessibility, and inclusiveness
- We value knowing our community
- We value supporting and empowering each other
- We value learning for everyone
- We value community ownership and involvement
- We value environmental sustainability.

### Our People

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A community operated organisation, led by a Committee of Governance consisting of volunteers living or working in the local community.

## Our Goals

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### 1. Connect Community

Build, connect and support community networks of inclusiveness, involvement, trust, and cooperation to improve community spirit, cohesion, and wellbeing.

### 2. Create Opportunity

Support skills development, life-long learning, training, and employment readiness opportunities to improve people's social engagement and economic opportunities.

### 3. Support People

Support the development of the personal skills, knowledge, abilities, and resilience of people to improve the health and wellbeing of themselves and their communities.

<b>SNH 2022-25 Strategic Priorities</b>
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With an aspiration to support the numerous generations to come, while balancing the reality of minimal funding our 2022 – 25 Strategic priorities include:

Social Issue	Why for Community	Why for SNH
Youth	Growing at a rapid rate in our community. High levels of youth unemployment and disengagement.	In addition to building upon the needs of young people in our community, young people will support us in serving the generations ahead.
Young families and children	Growing at a rapid rate in our community.	Aligning strongly with our mission and goals, SNH is ideally located to further leverage the purpose-built facility.
Disability	Representing approx. 20% of Moreland's population there is an identified need for inclusive and supportive creative and fun social, health and wellbeing opportunities.	Supported by a purpose-built, fully mobility accessible facility it allows SNH to partner with people with a disability as well as with local agencies who share a common purpose.

## Our Action Plan

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### 1. Fee for Service

- To achieve our goals of connecting community, creating opportunity, and supporting people we will continue to provide quality programs that are inclusive and accessible to all members of the community.
- We will measure the success of these services based on participation rates, stakeholder feedback and financial performance.

## **2. Learn Local (ACFE)**

- We will continue to partner with the Victorian Department of Education and Training to support people in our community by delivering courses designed to build skills for study, work, and life.
- We will measure the success of this initiative based on the participation rates, financial performance, and feedback from stakeholders on our ability to meet identified needs.

## **3. Social**

- We will continue to leverage our facility to connect the community.
- We will measure the success of these events based on participation rates and an assessment on whether we are providing maximum benefit to our diverse community.

## **4. Inclusive Arts**

- We will continue to partner with the MCC, people with a disability and local agencies in delivering accessible and tailored programs to an underrepresented demographic in our community.
- We will measure the success of these programs based on the participation rates, financial performance, and feedback from stakeholders on our ability to meet their needs.

## **5. Volunteers**

- To provide opportunities and ongoing pathways for volunteers to participate in all aspects of work, study, and community life.
- We will measure our success based on volunteer evaluation reviews and feedback.

## **6. Room Hire**

- To ensure we are maximising the use of our facility while supporting the needs of our community we will strategically provide room hire services.
- We will measure the success of this initiative based on utilisation rates and financial performance.